

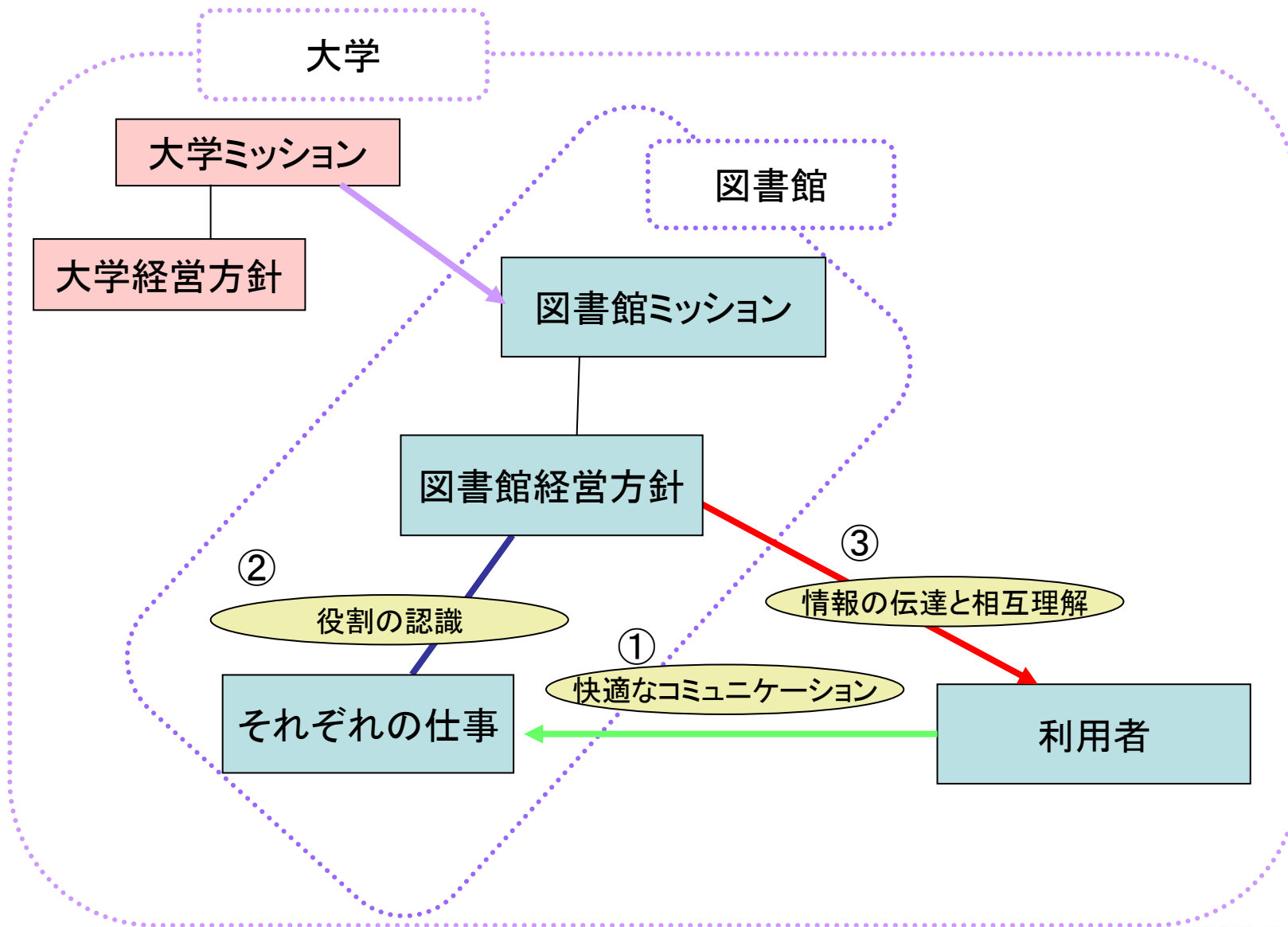
# 海外研修経験から見た 大学図書館経営

平成20年大学図書館職員短期研修  
2008.10.7 京都大学  
2008.11.10 東京大学

広島大学図書館 庄ゆかり



# 講義内容



# モーテンソンセンター

## Fall 2006 Associates Program

- 8週間のグループ研修  
2006年9月6日(水)ー11月3日(金)
- 2006年は7カ国から17名参加  
チリ・コロンビア・ナイジェリア・ベトナム・韓国・  
ロシア・日本
- 教官による講義、イリノイ大学図書館員による大学  
図書館の現状と業務説明、図書館見学、レクチャー・  
会議への参加、他図書館での短期宿泊研修 など

(詳細は、大学図書館研究No.80へ掲載のレポート参照)



# 研修中の経験

-相互理解を目指して-

- 英語を母国語とする参加者 ゼロ

「研修期間中は英語のみ使用すること」

- 訛り
- 語学カレベル



誰にもお互いが何を言ってるかわからない

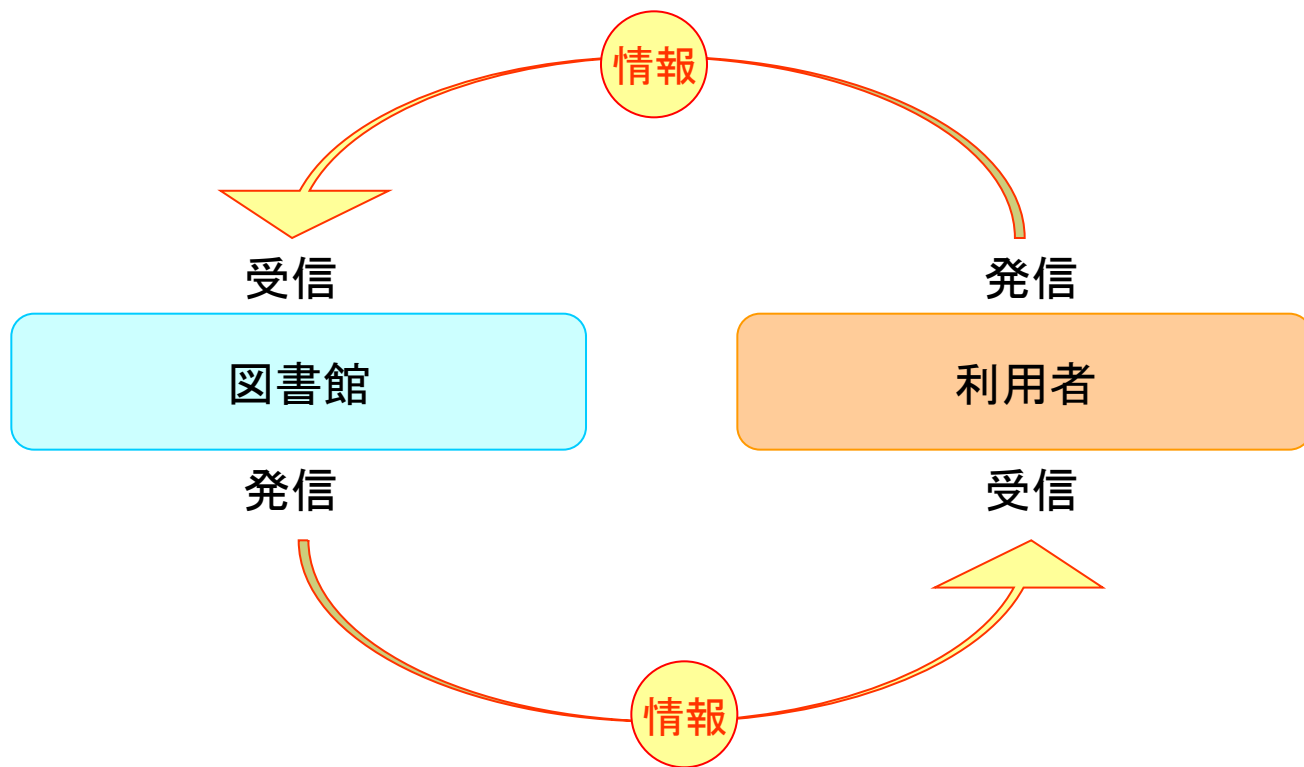


理解しようという気持ちの大切さ



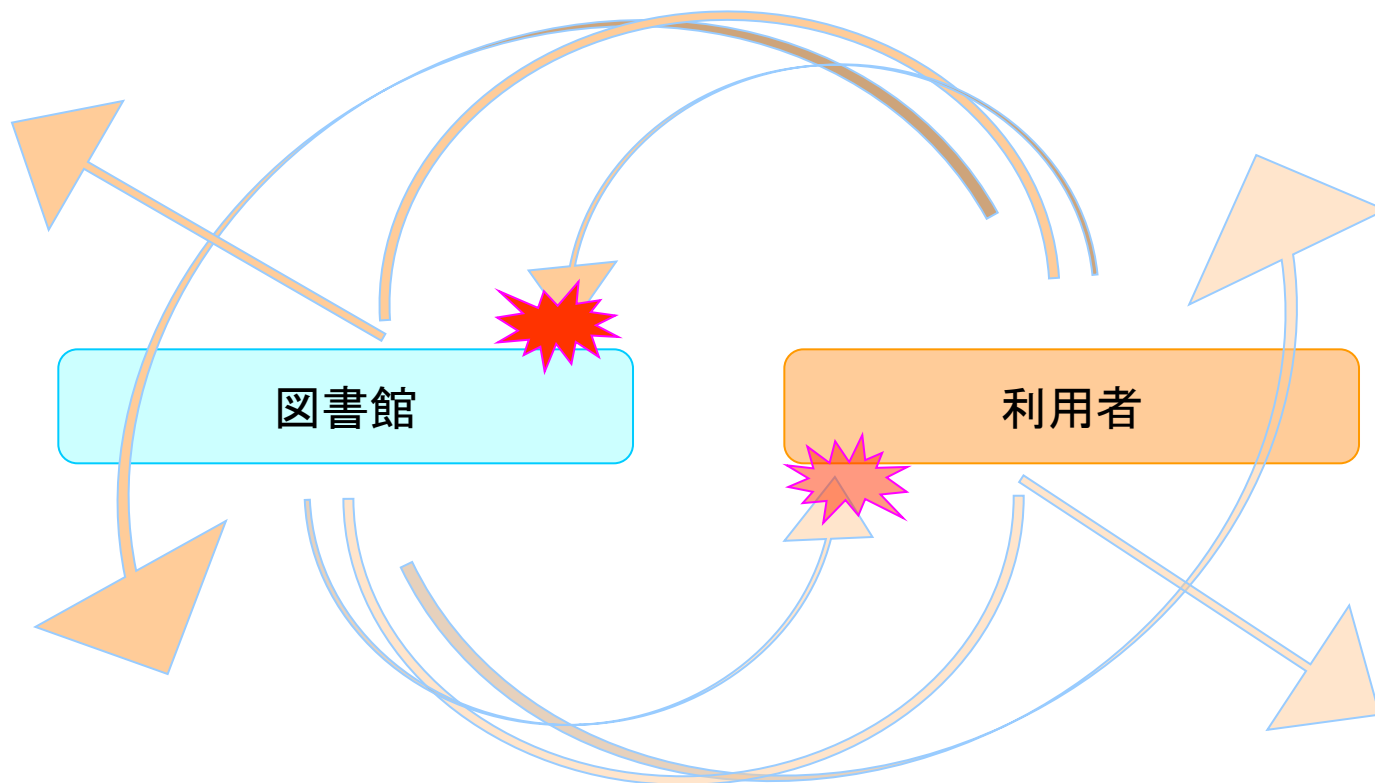
# コミュニケーション

コミュニケーション = 情報の流通と理解



# コミュニケーション

理解の基盤がなければ情報は受信されない



コミュニケーション能力 = 図書館員の基礎的能力



# 役割の認識

## 大学の目標



広島大学

学問は、最高の遊びである。

HIROSHIMA UNIVERSITY

English 中文 交通アクセス・地図 協会先一覧 サイトマップ

学部 大学院 研究所・施設等 図書館・博物館等 大学病院

大学案内 > トップページ > 大学案内 > 基本理念

入学案内 > 基本理念

教育・学生生活 > 広島大学基本理念

研究 > 「自由で平和な一つの大学」という建学の精神を継承し、理念5原則の下に、国立大学としての使命を果たします。

社会連携 >

国際交流 > ① 平和を希求する精神  
② 新たな知の創造

広報・報道 > ③ 豊かな人間性を培う教育

法人情報 > ④ 地域社会・国際社会との共存

採用・就職・求入 > ⑤ 絶えざる自己変革

校友会・後援会・基金 >

## 図書館の目標

### 広島大学図書館の理念と目標

#### 1. 理念

広島大学図書館は、本学の建学の精神及び理念を実現するために行われる教育・研究を支援するための基盤的組織として、図書・雑誌等の電子的資料を含む学術情報資源を収集・整理・保存し、学生及び教職員等の利用者に提供することを使命とする。また、本学で生成される学術情報を国内外に発信することで、本学の教育・研究の進展に寄与し、その成果をとおして国内外、地域社会における学術研究の進展及び文化の振興に貢献する。

#### 2. 目標

- (1) 利用し易い図書館を目指す。
- (2) 利用される図書館を目指す。
- (3) 学術情報の収集機能の一層の強化を図る。
- (4) 従来からの紙媒体による学術情報に加えて、電子ジャーナル等電子的学術情報

図書館は大学という組織の一員

図書館員は図書館という組織の一員



一人一人が目標達成のための役割を担っている







# 情報伝達と相互理解

## 「図書館」から利用者へ情報発信

- 何のために
- 何をしているのか
- 何が必要か
- どうサポートしてほしいのか




具体的に、わかりやすく、  
何度も繰り返して伝え続ける



# イリノイ大学図書館の例

## Library Friends案内用パンフレット



*Library Friends*

**What is the Library Friends Annual Fund Program?**  
The Library Friends Annual Fund Program provides crucial dollars to support the Library's current needs. The Library Friends group was established in the 1973-74 academic year when 347 charter members donated \$12,175. Today the organization is nearly 3,000 strong, and within the past five years, gifts to the Annual Fund have totaled more than \$1.7 million.

**Why support the University Library?**  
The Library is essential to the intellectual vitality of the University and draws talented students and faculty to the Urbana-Champaign campus. With more than nine million volumes, it ranks third among academic libraries in North America and first among public university libraries in the world. The Library is central to the University's mission of teaching, research, and public service, and it is the one unit on campus that affects all academic disciplines.

**Why should I give to the Library Friends?**  
As the Library adapts to private support is more in demand. The Library of some innovative methods for teaching and learning, and it provides easy access to its collections. Contributions of Friends help acquire new resources, print materials, and keep pace with technologies that offer improved access to inform.

University of Illinois Library at Urbana-Champaign

*Friendscript*

Newsletter for Friends of the University of Illinois Library at Urbana-Champaign

## Friends用 ニュースレター

SPRING 2006  
VOLUME 21 - NUMBER 1

### Highlights

- 2 Library Celebrates the Acquisition of Three Noteworthy Collections
- 3 Kaler Indentment to Provide Unrestricted Support
- 3 Library Campaign Targets Campus Community
- 4 Save an "Endangered Species"
- 4 Rare Book Library Reopened, Book Club Grand
- 4 Upcoming Events
- 5 Faculty Highlight Nancy O'Brien
- 6 The Library is Looking For...
- 7 New Home for the Chemistry Library
- 7 Chemistry Library Naming Opportunities
- 7 American Music Month to Feature Straudstein Exhibit

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Make your next gift online:  
[www.library.uiuc.edu/friends](http://www.library.uiuc.edu/friends)

## Library Completes Mellon Matching Grant for Preservation

Through the generous support of Library Friends, the Library has successfully completed its Mellon Matching Grant for Preservation. This challenge grant, awarded by the Andrew W. Mellon Foundation in 2001, was established to protect endangered materials in one of the world's premier research libraries. It also was awarded in response to the Library's need for a comprehensive, focused preservation program.

"The Library is extremely grateful to the Mellon Foundation for its vision and commitment to supporting preservation programs in large research libraries," says Paula Kaufman, university librarian. "The University Library is privileged to hold magnificent rich collections, and the Mellon grant will allow us to match these collections with a high-quality, vigorous preservation program."

Under the terms of the grant, the Library was challenged to raise \$1.4 million in five years to receive \$700,000 in matching funds—a grand total of \$2.1 million earmarked for preservation. By meeting its goal, the Library has established a permanent endowment that will ensure the longevity of its outstanding collections.



Conservation librarian Jennifer Hain Tape repairs at-risk materials from the Library's collection.

"This endowment will provide much-needed funding for the preservation and conservation of our special collections as well as our general collections," explains Tom Taper, head of preservation. "It is tremendously important to our developing program by allowing us to better address the

Continued on page 2

## THE COMPENDIUM

Library News for Faculty at the University of Illinois at Urbana-Champaign

Volume 7, Number 2, Spring 2006

### The Library Campaign: Supporting Faculty Needs in the Future

The University Library is finishing the third year of its campus-wide fundraising campaign, which to date has raised more than \$19 million toward the \$30-million goal. The success of the campaign is critical to the future of the Library and its ability to effectively serve faculty, students, and scholars worldwide.

The Library Campaign is a collaborative effort among the colleges, campus administration, and the University of Illinois Foundation. It focuses on three priority areas: the acquisition and preservation of collections, the creation of endowed positions to enhance faculty recruitment and retention, and the improvement of library facilities.

The Library serves campus faculty in a number of key ways. In addition to providing unique and specialized collections, it negotiates access to information through various licensing agreements and consortial arrangements. It offers numerous digital resources and services, including full-text journals, electronic reserves, and the popular "Ask a Librarian" interactive reference service. Library faculty provide classroom instruction and



support the research of both faculty and students. Through the Library's website, faculty and students can access materials held in libraries throughout the state and around the world.

The success of the campaign will ensure that faculty continue to receive the resources and services they need. It will enable the Library's faculty to continue to develop and deliver leading-edge services and technologies as well as organize and provide efficient access to important materials.

Just as faculty need the Library to succeed, the Library needs the support of faculty to continue its legacy of excellence. For information about contributing to the Library Campaign, please contact the Library Development Office at 3-5682 or [mfgthomps@uiuc.edu](mailto:mfgthomps@uiuc.edu).

## 学内研究者用 ニュースレター

The Library Office of Development and Public Affairs


The University of Illinois Library at Urbana-Champaign

The Foundation of Academic Excellence

## 年次報告書



# ロヨラ大学図書館の例



## LIBRARIES

Search Pegasus Catalog:  by: Any Word Anywhere

- Subject Guides
- Electronic Journals
- Course Reserves
- Databases by Title
- More Resources...

**Services**

- Request Forms
- Reference & Instruction
- Interlibrary Loan
- Audiovisual Services
- More Services...

**About**

- Hours and Maps
- Collections
- Information Commons
- Contact Us
- More Information...

**Help**

- Getting Started
- FAQ
- Off Campus Access

Mission Statement

The mission of the Loyola University Libraries is to enhance the learning, research, and service objectives of the University by providing physical and intellectual access to information resources in the spirit of the Jesuit tradition of free inquiry.

In support of this mission, the libraries and archives will:

- Develop and preserve collection of students, faculty, and staff
- Organize convenient and seamless to facilitate research and expansion
- Teach patrons to use information to promote lifelong learning skills
- Retain a staff committed to service within the library and archival
- Foster collaborations through partnerships and maximize resources
- Cooperate regionally, nationally to acquire and share collections

**Other Links**

- [Cudahy Library](#)
- [Lewis Library](#)
- [The Information Commons](#)
- [University Archives](#)

ASKLive chat with a librarian

Most Used Resources:

Loyola Home  
Pegasus  
My Library Account  
ILLiad Account  
Blackboard Account  
LOCUS Account



## RICHARD J. KLARCHEK INFORMATION COMMONS

This site [LUC.edu](#)

[SEARCH](#) [LINKS](#)

[ABOUT THE IC](#) [LIBRARY](#) [SERVICES](#) [TECHNOLOGY](#)

### MISSION & PHILOSOPHY

**MISSION**

The mission of the Loyola University Chicago Information Commons is to fulfill the Loyola Promise, "Preparing People to Lead Extraordinary Lives," by providing a technology-rich learning environment that supports both collaborative and individual research.

In support of this mission, the Information Commons will:

- Create a library environment that is flexible, open, empowering, comfortable, inviting and conducive to study and research
- Facilitate collaboration through group study rooms, group workstations, software packages and open spaces to accommodate a variety of group needs
- Provide access to technology and library professionals to facilitate access to encourage the creation of new scholarship
- Partner with others whose mission is to facilitate the learning, research and service objectives of the university

**PHILOSOPHY**

The concept of an Information Commons (IC) is part of a national trend which has three objectives:

- Focusing on the needs of undergraduate students
- Providing a one-stop shopping experience for all types of information needs: Library research, technology and more
- Considering how and why we access and use information

**About IC**

- [Directory](#)
- [Environmental Features](#)
- [Floor Maps](#)
- [Hours](#)
- [Mission & Philosophy](#)
- [Policies](#)
- [Welcome](#)



# これからの図書館

- ① 快適なコミュニケーション
- ② 役割の認識
- ③ 情報伝達と相互理解

